



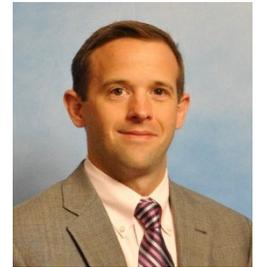
## In this quarterly edition...

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## EXECUTIVE DIRECTOR'S CORNER

Hello One Washington community!

Part of continuous improvement is embracing change. And there has been a lot of change here at One Washington. We are actively engaged in reassessment work known as The Way Forward. This workstream is tasked with determining our program goals, scope, deployment approach, and schedule. Through the production and adoption of these work products, the program is firmly committed to ensuring all agencies have an opportunity to provide feedback through our agency support network.



Scott Nicholson  
Executive Director

We recently released draft goals to the agency community and received a wealth of input that we've incorporated before they are adopted by our executive steering committee and executive sponsor. These goals represent a focus on the agency financial reporting system (AFRS) replacement with substantial financial transformation for the state. We will use these goals to guide our additional scope, deployment approach, and schedule work.

As The Way Forward continues, we are focusing on completing functional baseline design of the future Workday financial product. To the greatest extent possible, we are emphasizing quality over other considerations. We want to produce a design that reflects future business processes which the state can be proud of and rely upon to deliver on our mission to serve those who reside in Washington.

As we do this transformative work, it is imperative we continue forward with helping agencies understand and work on their system remediation efforts. We have started these efforts by forming a pilot group of agencies to explore their system remediation work in alignment with our recently released remediation rationalization framework. We hope to be able to refine and expand upon this by what we learn through this pilot effort.

Finally, you may have heard that the legislature did not provide any additional supplemental funding. The program is reviewing the impact of this decision as well as any necessary adjustments that need to be made. We hope to have additional news to share as we work out the details.

As always, thank you for embracing our change. It is helping to shape a more transformative, responsive, and aligned program.

*Scott*

## ONE WASHINGTON PROGRAM UPDATE

### The Way Forward Planning

Last November, based on feedback received from agencies, quality assurance partners, and the Office of the Chief Information Officer (OCIO), the One Washington Executive Steering Committee (ESC) approved changes to the phase 1a project plan schedule. The Way Forward is a rebase-lining effort done concurrently with ongoing project work to revise program deliverables from the originally planned phase 1a implementation. Through these processes, it has been determined that October 2022 is not an attainable date for go-live.

Schedule drafting for The Way Forward effort is underway. The program will engage in further analysis to establish a suitable go-live date. A revised draft schedule, including the assumptions, guardrails, and goals that will drive the scope and deployment strategy validation process was recently proposed to the planning team.

A financial transformational goal survey was launched seeking agency feedback through the agency support team (AST) network. The planning team reviewed each agency’s response and proposed a revised version of the goals to the ESC on April 13 for adoption.

Next steps in The Way Forward involve launching efforts around scope validation and deployment strategy in time to provide agencies the information needed to inform 2023-25 biennial budgets

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## ONE WASHINGTON HOT TOPICS

With so much happening within One Washington, it can be difficult to stay on top of everything. We recognize the need to distill the main activities that are occurring within the program to quickly and easily stay up to date. Now quarterly, the newsletter will provide an update on “hot topics” to assist in staying up to speed with the program.

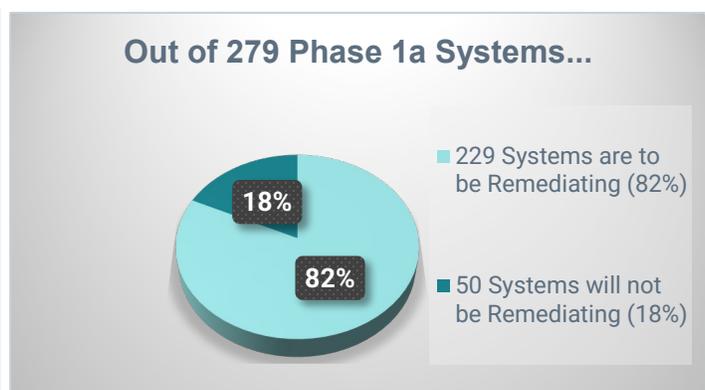
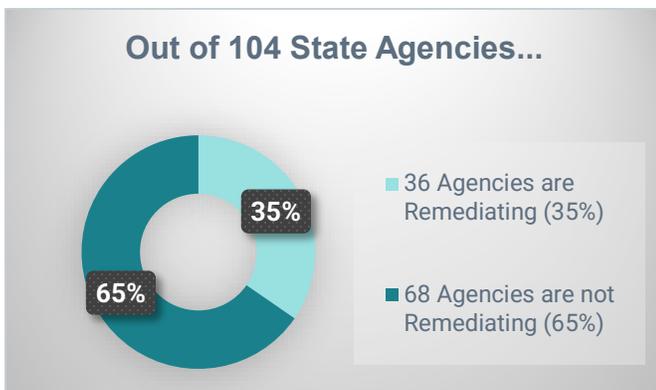
### System Remediation Efforts

Washington state has 104 different agencies and a total of 279 different systems identified as supporting the financial business function (phase 1a). With what we know today, there are 18% (36) of our agencies needing to participate in the remediation process. It’s been determined at this point that 82% (229) of phase 1a legacy systems need to be remediated. The legacy systems remediation team onboarded two new technical team members to support the remediating agencies and has begun working through the remediation process. In early March, they launched the remediation framework pilot with four agencies: Department of Fish and Wildlife, Department of Transportation, Healthcare Authority, and Washington Technology Solutions.

In addition to launching the pilot, the legacy systems remediation team continues to host monthly remediation office hours in support of the other 30+ agencies who continue remediation efforts.

**What is a legacy system?** A legacy system is an old method, technology, computer system, or application program of, relating to, or being a previous or outdated computer system yet still in use.

**What does it mean to remediate?** Remediation is the system modifications necessary to make an agency’s computer system/application compatible with Workday using its associated foundation data model (FDM) model, worktags, and values.



## Supplemental Budget

In early March 2022, the Legislature adopted its 2022 supplemental budget. Despite the One Washington request of \$87 million, no funds were approved. Although One Washington did not receive the requested funding, we are committed to moving ahead while ensuring that we remain on-budget through the end of the 2021–23 biennium. That work includes analyzing our existing funding, and we are committed to remaining transparent about that process. Our work also will result in a 2023–25 biennial funding request to finish the first implementation phase with meaningful agency feedback. We are committed to continue engaging with our partners to help shape the future of One Washington as we move toward our ultimate goal of financial transformation.

## Completing Functional Design

As we work towards implementation, the finance team has been working hard at completing critical functional design work. The team has also been dedicating time monthly to focus on foundational data model (FDM) and accounting procedures.

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# A MESSAGE FROM OUR NEW EXECUTIVE SPONSOR

Greetings One Washington community,

It's hard to believe nearly two months have passed since I joined One Washington as the executive sponsor in mid-February. I am honored to be part of such important work within Washington state.

I would like to take this opportunity to thank Pat Lashway for her meaningful contributions throughout her impressive career dedicated to public service. Prior to her retirement, she served not only as the One Washington executive sponsor, but also the Deputy Director of the Office of Financial Management – two incredibly large and complex roles. She has earned a well-deserved retirement and I wish her the very best.



Cristie Fredrickson  
Executive Sponsor

Pat's retirement created an opportunity to evaluate ongoing needs of the One Washington program, resulting in expanding the executive sponsor role to be fully dedicated to the program and the One Washington community. I feel privileged to serve in this capacity.

My career has been dedicated to public service to Washington state. Most recently, I served as Chief Information Officer at Department of Ecology since 2018. Prior to this, I spent 21 years at the Department of Social and Health Services (DSHS), where I served in various capacities, including five years as the Economic Services Administration IT Director, managing IT systems that support millions of clients relying on a wide range of benefits and services. In my roles at DSHS, I was engaged in ProviderOne and the implementation of the Health Benefit Exchange. I am a graduate of The Evergreen State College focusing on Business Management and Public Interest, earned my Project Management Certification from the University of Washington, and am Prosci-certified in Organizational Change Management.

I plan to continue our focus on program vision, mission, and values to successfully deliver meaningful outcomes to each of you. Our values, which I fully support and will have present in my daily work are:

- Teamwork | Success together built on trust.
- Respect | Accepting and appreciating each other. Valuing and encouraging our differences.
- Integrity | Being honest, forthright and accountable.
- Courage | Doing and saying what needs to be done and said.

Respectfully,

*Cristie*

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## RESOURCES

**Exciting news!** Our website updates will be complete in the coming weeks! The look and feel of the program resources will change to be more user friendly and interactive.

The following list represents some of the resources available on [our website](#):

- Updated [program glossary](#): Find a consolidated list of key terms related to the One Washington program
- [One Washington benefits](#): Learn more about the benefits of the One Washington program.
- [Why Workday one-pager](#): Description of why the state selected Workday as the ERP system vendor.
- [SaaS 101](#): Background information about software as a service solutions.
- [ERP 101](#): Find information about what an enterprise resource planning system is to help ground your understanding of the changes you can expect with One Washington.
- [Frequently asked questions](#): Find answers to common One Washington questions.

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### Do you have questions to ask or feedback to provide?

Questions, comments, and feedback related to this newsletter and the One Washington program broadly are welcomed at [onewa@ofm.wa.gov](mailto:onewa@ofm.wa.gov).

